

Lean Construction Institute - Qatar Transforming the Built Environment

هيئــة الأشغـال العامــة Public Works Authority



Strategic Partner



#### Dr. Tariq Abdelhamid Chief Lean Enterprise Officer Michigan State University

Tariq Sami Abdelhamid is Chief Lean Enterprise Officer with the Residential and Hospitality (RHS) Division at Michigan State University (MSU), working with colleagues on a lean transformation journey since 2013. He is also an Associate Professor at MSU. Tariq was mentored in Lean Construction by Greg Howell & Glenn Ballard (Lean Construction Institute co-founders).

Tariq is the co-Editor of the Lean Construction Journal, an Improved LCI instructor, a current LCI Research Fellow, and a Steering Committee member of the Lean in the Public Sector (LIPS) organization. Tariq was a member of the first Associated General Contractors of America Lean Construction Steering Committee. He was also involved from 2009 to 2012 as a program designer and content developer in the AGC Lean Construction Education Program (LCEP). He consults and coaches with project teams in Lean Construction and Production. Prior to joining MSU in 2000, he was a Lean Production subject matter expert at Ford Motor Company. A civil engineer by training, he earned a master's degree in Industrial and Operations Engineering and another in Construction Engineering and Management, and a PhD in Civil Engineering - all from the University of Michigan.





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### **Case Study – Shaw Hall**



**Dr. Tariq Abdelhamid** Chief Lean Enterprise Officer Michigan State University







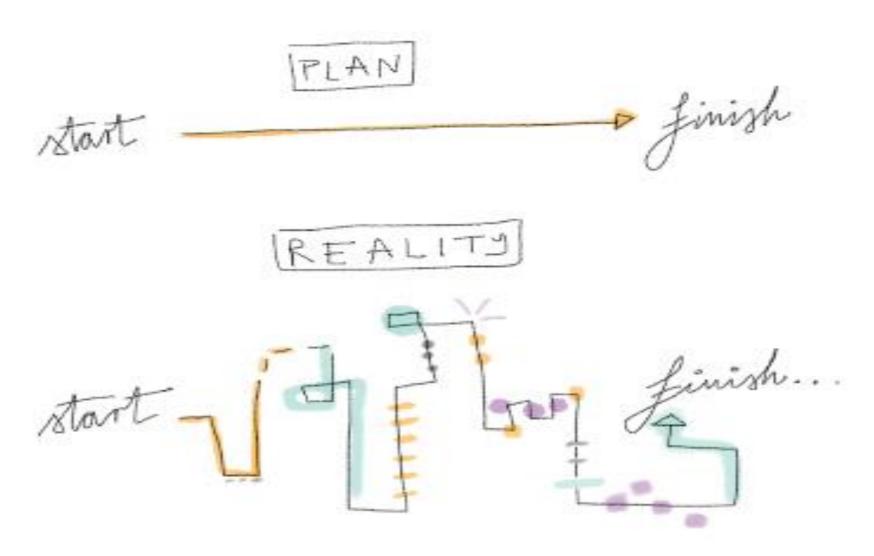
# Lean Project Delivery at Michigan State University

### Presented by Tariq Sami Abdelhamid, PhD, CM-Lean

Chief Lean Enterprise Officer Residential and Hospitality Service Associate Professor of Lean Construction School of Planning, Design and Construction



### Lean/IPD @ MSU





2020 Continue leveraging opportunities.... 2019 **Business School Completed** 2017 **Business School Began** 2016 **Business School Decided as Lean/IPD** Joined LCI – Lean Construction Listed in 2013-2016 General Conditions & Used on CM Projects Shaw Hall Dining completed 2013 Shaw Hall Dining RFP as Lean/IPD 2011 2009 Physical Plant Study Group on Lean/IPD 2008 Lean Construction White Paper Published 2007 **VPFO** Requests Alternative Project Delivery 2002 Graduate Course Offered in Lean Construction

Jan 25, 2021





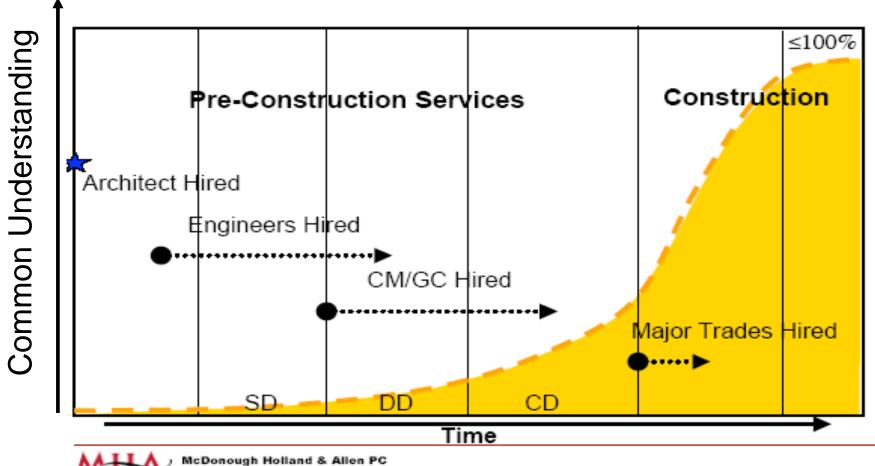
# Why Lean/IPD @ MSU?

- In 2007, former VP of Finance and Operations Fred Poston asked:
  - Is there a project delivery method that can spare me the embarrassment of having to go back to the BOT and ask for more money to complete projects? And I want 'Best Value' not 'Price Certain' because any fool can give me that.





### Traditional Project Delivery Level of <u>Common</u> Understanding

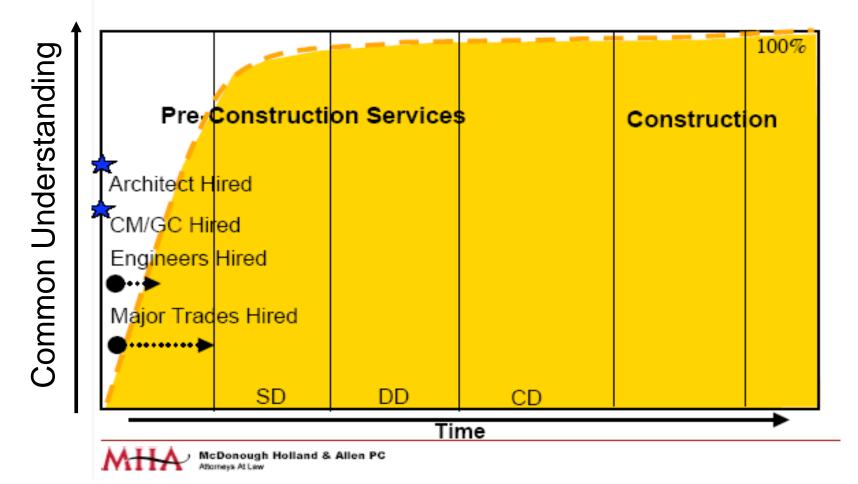


Attorneys At Law





### Integrated Project Delivery Level of <u>Common</u> Understanding





2020 Continue leveraging opportunities.... 2019 **Business School Completed** 2017 **Business School Began** 2016 **Business School Decided as Lean/IPD** Joined LCI – Lean Construction Listed in 2013-2016 General Conditions & Used on CM Projects Shaw Hall Dining completed 2013 Shaw Hall Dining RFP as Lean/IPD 2011 2009 Physical Plant Study Group on Lean/IPD 2008 Lean Construction White Paper Published 2006 **VPFO** Requests Alternative Project Delivery 2002 Graduate Course Offered in Lean Construction

## Physical Plant Study Group on Lean/IPD

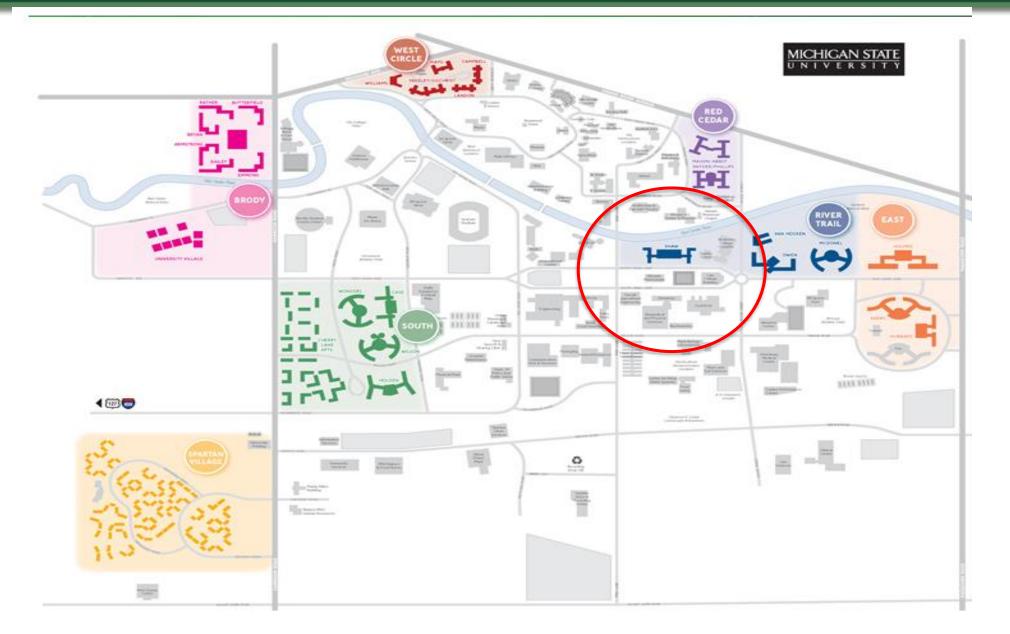
- Responsibility to customers
  to provide maximum value
- Strive for constant improvement... and prove it
- MSU wants to be a leader and innovator
- Intrigued by stories of successful Lean IPD projects





2020 Continue leveraging opportunities.... 2019 **Business School Completed** 2017 **Business School Began** 2016 **Business School Decided as Lean/IPD** Joined LCI – Lean Construction Listed in 2013-2016 General Conditions & Used on CM Projects Shaw Hall Dining completed 2013 Shaw Hall Dining RFP as Lean/IPD 2011 2009 Physical Plant Study Group on Lean/IPD 2008 Lean Construction White Paper Published 2006 **VPFO** Requests Alternative Project Delivery 2002 Graduate Course Offered in Lean Construction









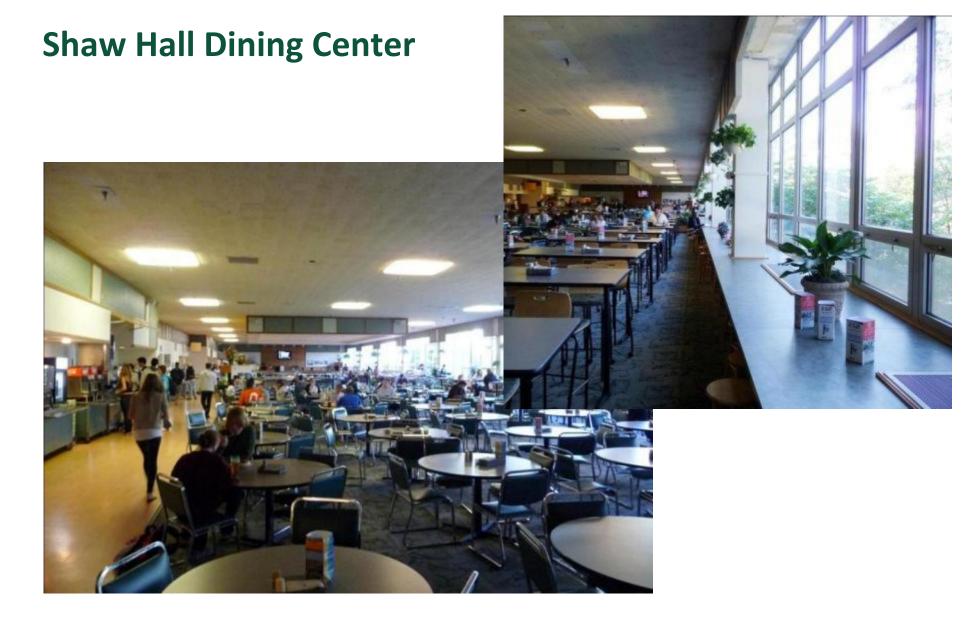
## **Shaw Hall**













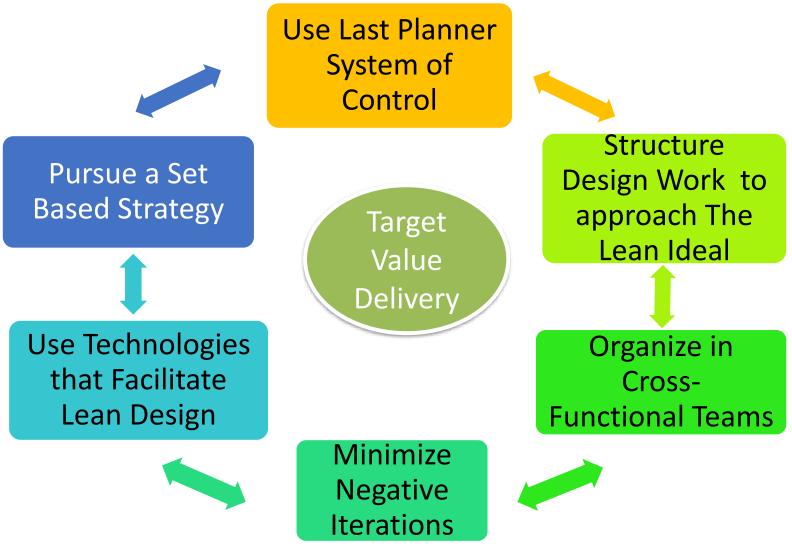
# Lean/IPD Coaching





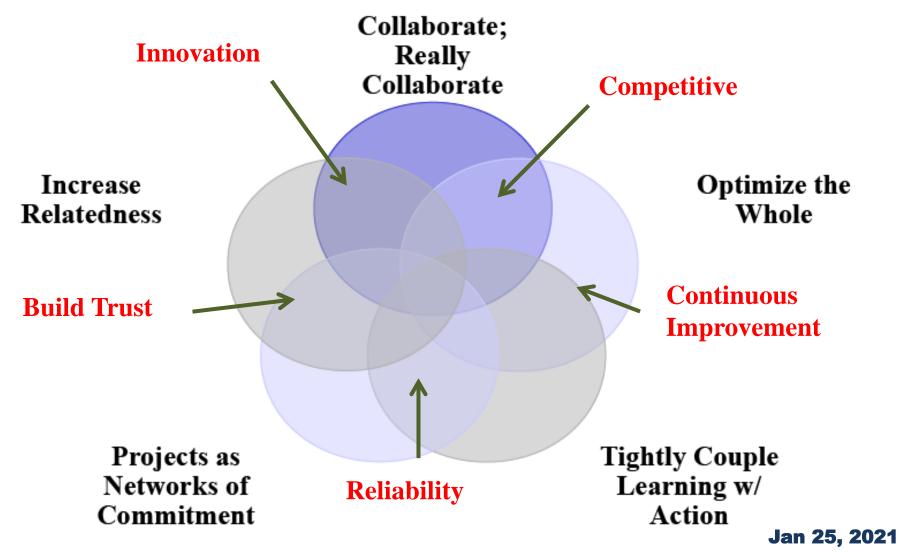
MICHIGAN STATE

### Lean Design/Lean Supply/Lean Assembly/Lean Use

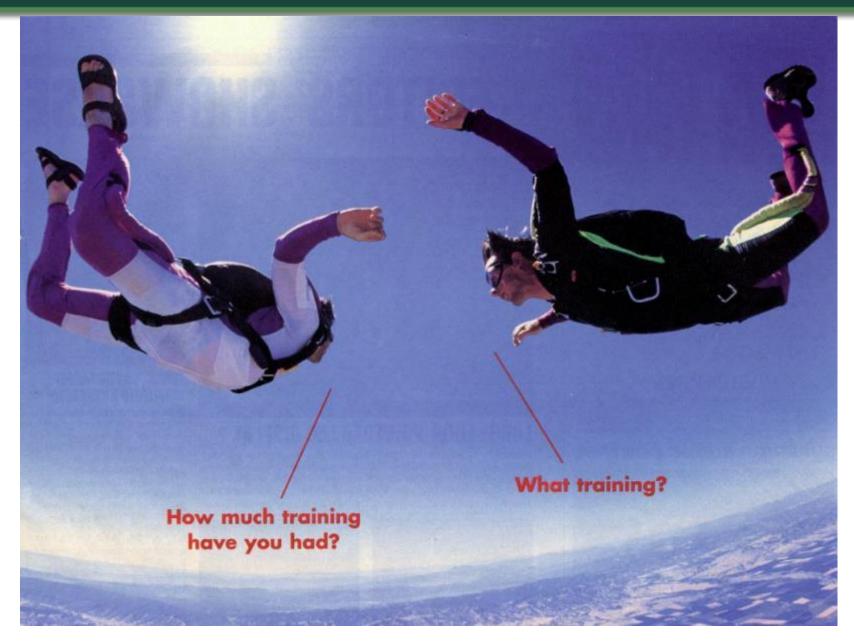




### Five Big Ideas (courtesy LPC, Inc): Behaviors enabling Lean/IPD









## Multiparty Agreement: A/E–Constructor–Owner





### **CONSENSUSDOCS 300**

### Standard Form of Tri-Party Agreement for Collaborative Project Delivery

- Tri-Party Signatures
- Collaborative Principles
- Management Group
- Incentives and Risk Sharing
- Mutual Waiver of Consequential Damages
- Trade Contractors Involved During Design
- Dispute Resolution
- Risk Pool
- Performance Reviews



### Joining Agreement (Engineering Consultants and Specialty Contractors)







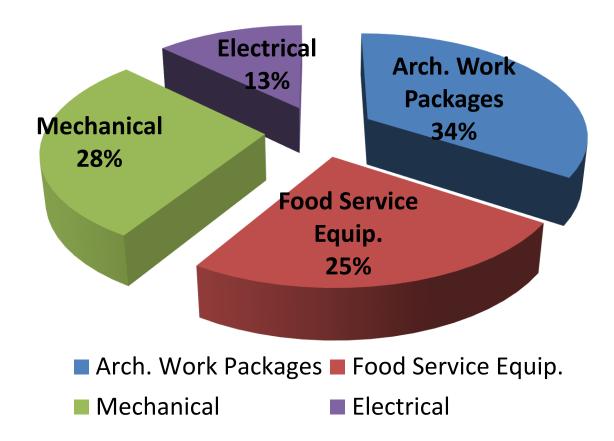
## Validation Phase

- What assumptions are embedded in the numbers that can be exposed, discussed and possibly mitigated other than with \$\$?
- What risks are included within the pricing that might be eliminated if certain preconditions were met?
- What different types of materials, work structures, work days could be contemplated?
- Where does the team feel that the designers are including too much legacy fear factor? What does the team feel is over designed? How could the design be modified, simplified, reconsidered to provide the owner the same basic outcome faster, cheaper, or both.





### % of Trade Partners and Bid Package Work







# **Big Room**





#### Shaw Hall - Dining Center Renovation - Concept Design Phase

Plan of Existing Layout - Shaw Lane Level



#### g Proposed Layout - and



#### **Conceptual Phase Narratives**

The Shaw Hall dining project is consistent with the RHS Strategic Plan, the RHS-Culinary Services Master Plan and the vision for integrated dining as defined by these two plans. This project will transform Shaw Hall, enabling RHS to provide a seamless experience for the customer and leverage shared resources, such as leadership, human resources and administrative support together with a newly renovated state of the art dining facility.

The project is being undertaken using a cottaborative approach. This methodology has allowed the project team and stakeholders to identify approximately \$1,500,000 of cost reductions in the conceptual phase of the project to date. This savings has been achieved with no scope reductions. This A3 document summarizes the project success to date and provides a vision of the future successes of the project.

#### **Project Budget**

Allowable Project Cost......\$11,700,000

Validation Expected Project Cost Estimate - Jan, 28 2011:

Dining Area, W/ Support Work At Lower Level ......\$ 12,500,000
 Elevator, Loading Dock and Renovated Lobbies......\$ 1,340,000
 Total \$ 13,840,000

Expected Design Concept Project Cost Estimate:

1.	Dining Area, W/ Support Work At Lower Level	\$1	1,312,829
2.	Elevator, Loading Dock and Renovated Lobbies	\$	923,943
	Total	.5	12,236,772

Desired Elements - Not In Project Cost Estimate:

1. Private Dining Room in Main Dining Area	
2. Curtain Wall	\$ 40,000 - \$ 210,000
3. Terrace Level 50 Person Training Room	\$ 80,000
4. Terrace Level Locker Rooms.	\$ 59,000

#### **Project Schedule**

Construction Junction	June 9, 2011
CIPWG Meeting	June 15, 2011
CIPWG Meeting	July 20, 2011
Board Of Trustees Step 2 Meeting	September 9, 2011
Construction Start	May 2012
Owner Training And Turnover	December 14, 2012
Food Service Resumes	January 2013

#### Anticipated LEED Rating - Silver

14 20 Certified 40-49, Silver 50-59, Gold 60-79, Platinum 80+points

#### Proposed Operational Summary

The Dining Hall will operate from 7am to 8pm 7days a week. Food venues will include vegetarian, breakfast, salad, desserts, breverages, comfort food, burgers, sandwiches, pizza and international food. Not all food venues will be open 7am to 8pm. There will be two points of entry into the dining area.

### MICHIGAN STATE

#### A3 - 100 May 17, 2011

#### **Conditions Of Satisfaction**

"Create a dining experience at Shaw Hall that is unique and impressive, yet supports the Resident's living / learning experience by providing an at-home feeling as they use the dining facility for social, academic, and nutritional needs. Maximize the opportunity to provide cultinary excellence to the Shaw Hall neighborhood community".

- The goals of the Shaw Hall Renovation are to:
- maintain 100% occupancy at Shaw Hall;
- increase student satisfaction as measured by Educational Benchmarking Inc. (EBI) and National Association of College & University Food Services (NACUFS) questionnaires;
- increase cash sales; and
- Increase meal plan usage by faculty, staff and off-campus students.

#### **Design Sustainability Efforts**

The following are design efforts proposed for the project:

- MEP features which will be incorporated into the project:
  - More energy efficient HVAC system
    Automatic control of ventilation during periods of
  - low occupancy
  - Energy efficient lighting and controls
  - Water-conserving plumbing devices

MEP features which will be evaluated for the project:

- Daylight controls
- Variable air volume for kitchen hoods
- Variable volume pumps
- Sub-metering of utilities
- RHS is considering tray-less food service
- Architectural features which will be incorporated into the project:
  - Construction waste management
  - Recycle content
    Regional materials
  - Regional materials
    Low VOC materials
  - Low VOC materials
- Architectural features which will be evaluated for the project:
  - Composting of food waste pre and post

#### Project Investigation

- The following items are incorporated into the conceptual Design package:
  - 1. Existing Building and Building Systems Condition Review
  - 2. Just In Time Needs for Shaw Hall 3. Retro Commissioning and New Commissioning
  - 4. Hazardous Material Review

#### Project Team

Michigan State University Neumann/Smith Architecture Peter Baseo and Associates Mesher, Shing, McNutt The Hysen Group Clark Construction Company Motor City Electric Company John E. Green Des Cramer

MESHER SHING MCNUTT



#### tions Of Satisfaction



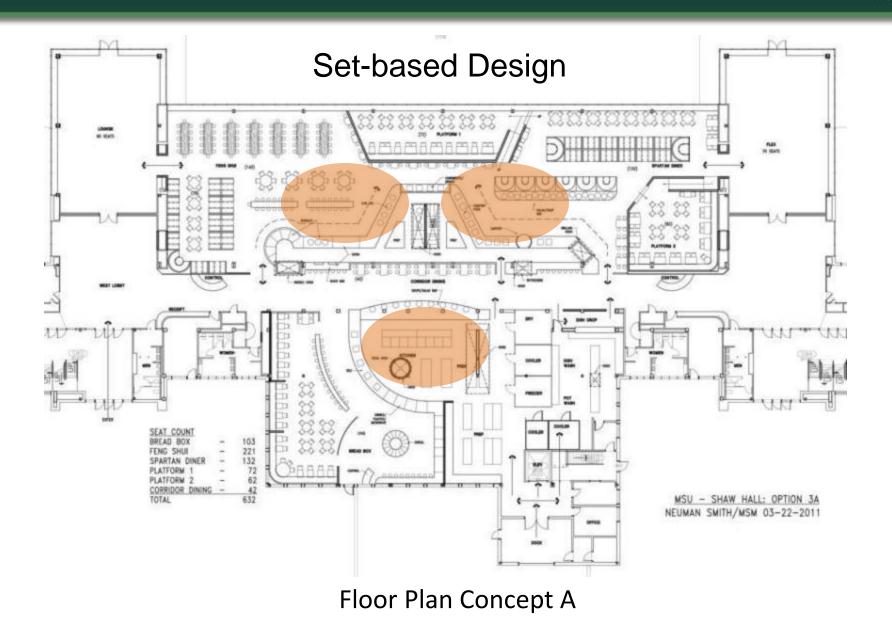




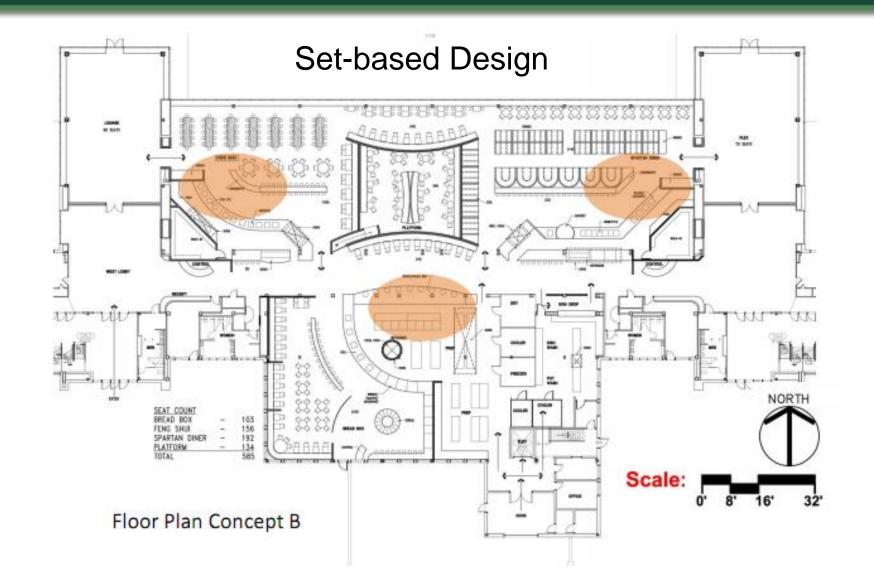
## **Shaw Project Commitment Log**

Item No	Conditions of Satisfaction	Performer	Customer	Date Promised	Date Completed	Notes		
96	Mechanical - Exhaust duct shaft size	Dennis Sczomak	Stan Cole	6/29/2011	6/29/2011	Moved forward from 7/5 to 6/29		
	Promise Kept Reason for Variance: Promise Kept, so no variance							
	✔ Pull Planning Item							
97	Electrical - Preliminary distribution equipment locations	Terry Cleis	Matt McKune	6/29/2011	1-1	Promise date needs to change based on when they get Hysen's plan. Moved from 6/21 to 6/28.		











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Choosing		ACTORS	DINING VENUE LOCATION CONCEPT ALTERNATIVES				
		a to	3A		3C		
	1. Number of sea Attribute:	ts	632 seats	-	E9E costs		
Ву	Advantage:		47 more seats	100	585 seats		
- )	2. Venue proximi	ty		100	LL		
A dyontogoo	Attribute:		Back-to-back venues		No back-to-back venues		
Advantages	Advantage:		Possible combined MEP syste	ems 50			
	4. Abatement at	Terrace Level					
(CBA)	Attribute:		3053 sf to be abated		2035 sf to be abated		
UDA)	Advantage:				1018 sf less area to be abated 50		
	5. Dedicated venu	ue walk-in coolers			<u></u>		
	I Akkerlanden	Г	DINING VENUELOC	CATION CONCEPT ALTERNATIVES			
FACTORS		Diving vende location concert Alternatives					
interents		3A			3C		
1. Number of seats							
Attribute:		632 seats			585 seats	T	
Advantage:		47 more seats		100			
2. Venue proximity						-	
Attribute:		Back-to-back venues		No back-to-back venues			
Advantage:		Possible combined MEP systems		50			
, avanager			incu men systems	50			
<b>4. Abatement at Terrace Level</b> Attribute:							
		<u>3053 sf</u>	to be abated		2035 sf to be abated	1	
Advantage:					1018 sf less area to be abated restrooms from lobby	50	
TOTAL IMPORTANCE:				245		<u>390</u>	

### Circulation Concepts

dining area		dining area	
		More opportunity for access to	0
		restrooms from lobby	
	245		<u>390</u>
	dining area		More opportunity for access to restrooms from lobby





## Shaw Dining Hall - Target Value Design







# **Target Discussions**









### **Construction Phase**



# Last Planner<sup>®</sup> System



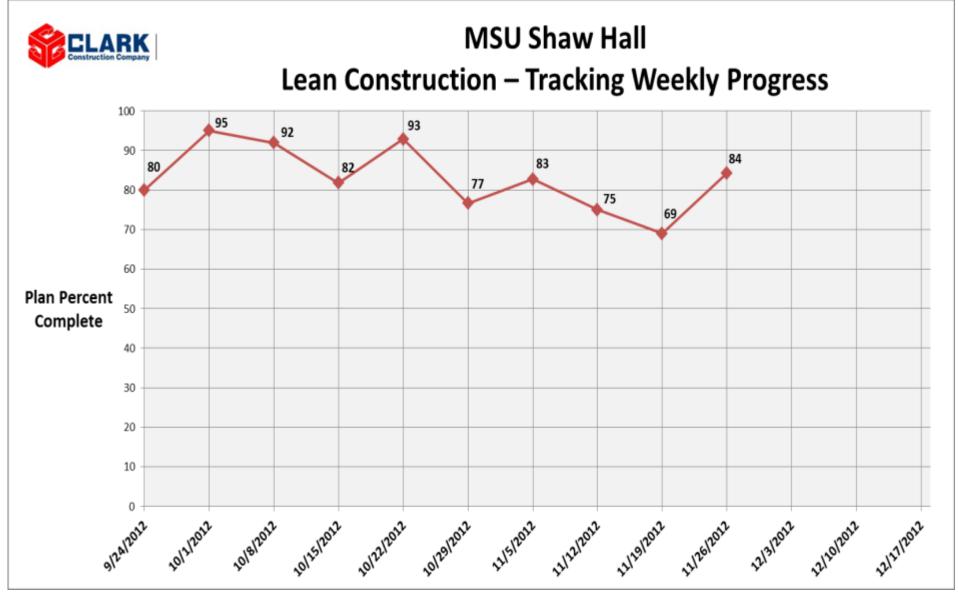




## Last Planner<sup>®</sup> System









# 5S: Place for everything and everything in its place (Sort, Straighten, Shine, Standardize, Sustain)

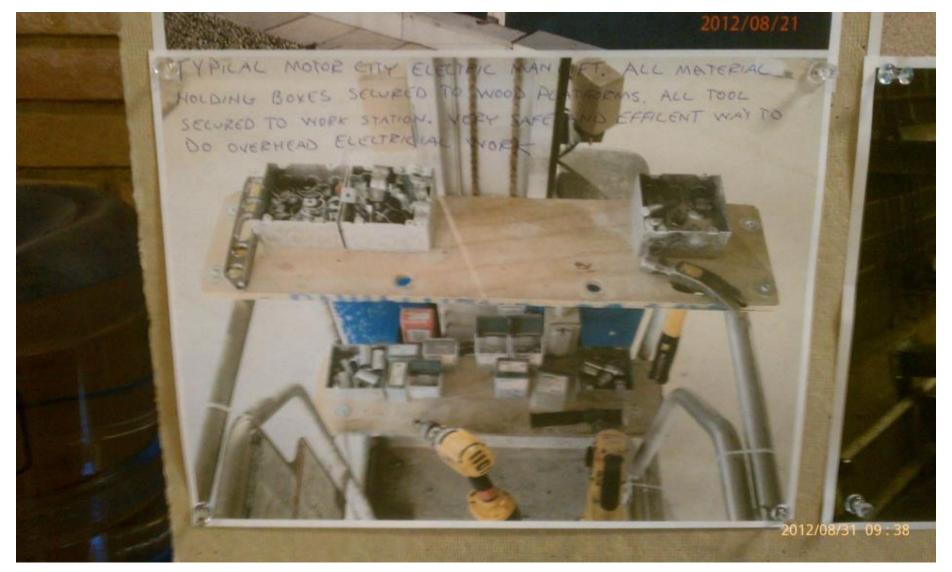


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#### 5S: Scissor Lift



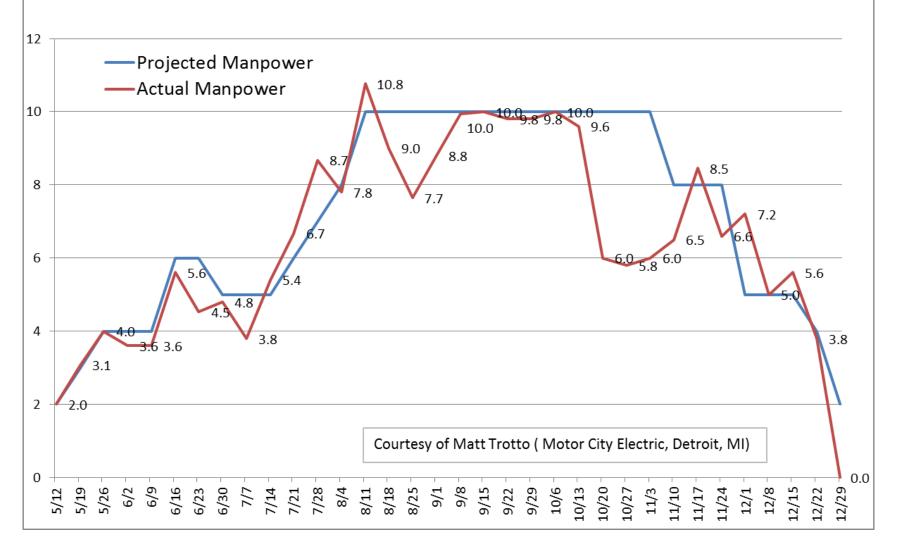


#### Construction Administration/Management Hours

- Neumann Smith
  - Turned the table around and met when we had to!
  - Reduced in the range of 25-30%
  - Contributed to meeting project target budget
- Clark Construction
  - Less staff compared to other jobs
  - Contributed to meeting project target budget

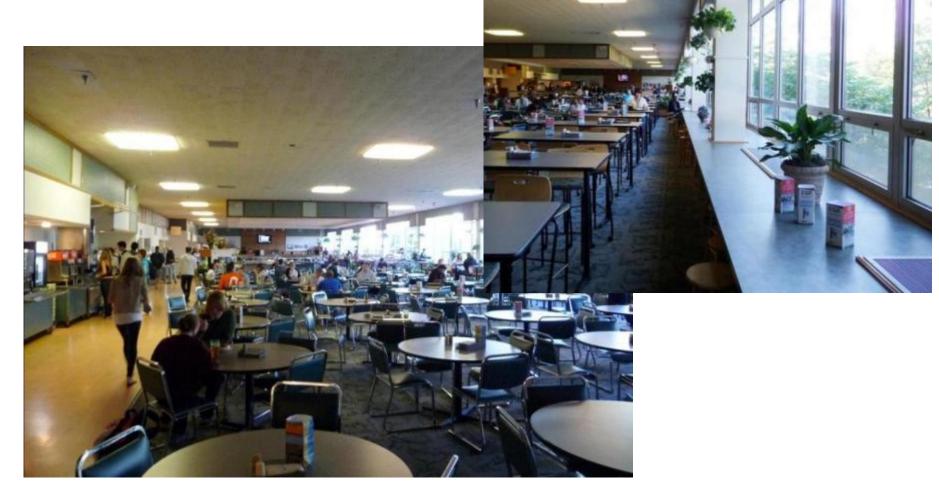








#### Shaw Hall Dining Center (Before)







Shaw Hall Dining Center (After)

**Jan 25, 2021** 



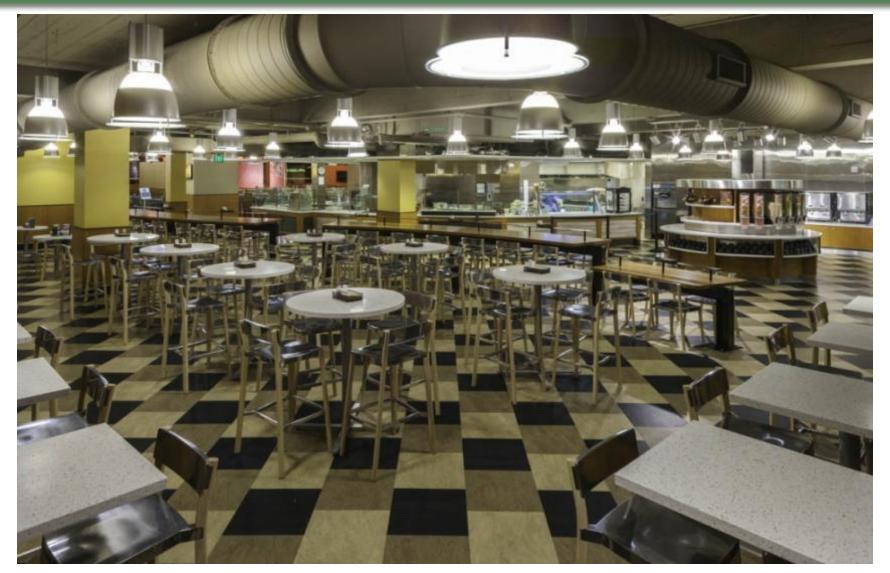




Shaw Hall Dining Center (After)

Jan 25, 2021





Shaw Hall Dining Center (After)





### **Benefits and Risks (Partner View)**





## Partners

- Know exactly what I am going into!
- Risk of losing is not there; Offset risk by lowering profit
  - This is not a cost-plus; I had an existing conduit that was cored thru by mechanical; another buried conduit we didn't know about – but I didn't charge for all this because I was going to make my target and the 8% profit at the end.
- Fabrication dwgs in hand; submittal process is not going back and forth in 15 days.



- Construction completed < 7 months</li>
- 12 RFIs (165 on average)
- Owner's Contingency expended < 3% of Total Project Cost.
- Trade Contractor Contingency held to 1%
  of the Construction Cost
- Punch-list: in 30 days of SC
- Arch "Construction Admin" fee reduced by 30%.







Continue leveraging opportunities.... Business School Completed Business School Began Business School Decided as Lean/IPD

Joined LCI – Lean Construction Listed in General Conditions & Used on CM Projects

Shaw Hall Dining completed Shaw Hall Dining RFP as Lean/IPD

Physical Plant Study Group on Lean/IPD Lean Construction White Paper Published VPFO Requests Alternative Project Delivery

Graduate Course Offered in Lean Construction





## Takeaways/Questions

